



# MASONBYTE SUPPORT PORTAL

## Join the MasonByte Support Portal

Welcome to the Support Portal. This website provides data on topics of your interest and need. Sign Up with your company email address. You can send tickets via the portal or by emailing to [support@masonbyte.com](mailto:support@masonbyte.com)

Data is restricted to each individual or organization. Specific permissions can be granted to other members via a ticket. Non-company emails can be used to access the portal if approved by the company executives via a ticket.

A Chat feature is incorporated into the portal to assist with resolving any issues or questions quickly.

Free to use and accessible 24 hours a day.

Support Portal Address: [support.masonbyte.com](http://support.masonbyte.com)

The screenshot shows the MasonByte Support Portal interface. At the top left is the MasonByte logo and the text 'MasonByte Support'. At the top right are links for 'Welcome', 'Login', and 'Sign up'. The main content area is split into two columns. The left column is titled 'Login to the support portal' and contains a form with fields for 'Your e-mail address' and 'Password', a 'Remember me on this computer' checkbox, a 'Forgot your password?' link, and a 'LOGIN' button. The right column is titled 'Sign up' and contains a 'Sign up with us' button, a paragraph explaining that sign-up is restricted to specific customers or members of their company, and a paragraph stating that once signed up, users will have complete access to the self-service portal and can use their account to raise support tickets and track their status. At the bottom of the right column is a link for new inquiries: 'For new inquiries please send an email to [info@masonbyte.com](mailto:info@masonbyte.com). Thank you.'

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**Self-Registration**

**Exclusive Access**

**Self Service**

**Knowledge Center**

**Ticket Tracking &  
Quick Status**

**MASONBYTE**

Accokeek, MD

240-903-0053

[MasonByte.com](http://MasonByte.com)

*Building on each moment  
one byte at a time*



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